

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

ORIGINAL

FEB 28 2 31 PM '01

Illinois Commerce Commission
527 East Capitol Avenue
Post Office Box 19280
Springfield, Illinois 62794-9280-62701

CHIEF CLERK'S OFFICE

For Commission Use Only:

Case 01-0201

Regarding a complaint

by Christine Edwards
(Person making the complaint)

against People Energy
(Utility name)

as to Inflated Gas Bills, for
11/16/2000, 12/18/2000, 1/17/2001 & 2/16/2001.
(Reason for complaint)

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is P.O. Box 1835, Chicago, IL 60690

The service address that I am complaining about is 7129 S. Indiana Ave
Chicago, IL 60619

My home telephone number is []

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at 312 886-2272

People Energy (respondent) is a public utility and is subject to the provisions of
(Full name of utility company)
the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint? ☐ Yes ☐ No

Has your complaint filed with that office been closed? ☐ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

1. From Nov. 12 to Nov. 17, 2000 I WASN'T HOME AND MY Thermostat was on 62.
 2. ON NOV. 29, 2000 FROM 6:00PM TO 4:00PM NOV. 30, 2000 THE BOILER WAS OUT. I HAD TO HAVE MY Thermocouple replaced.
 3. EVERYDAY I Leave home at 5:45AM and return at 5:00 or 6:00 PM I put the thermostat on 62.
- Please clearly state what you want the Commission to do in this case.

Date: _____

2/26/01
(Month, day, and year)

Complainant's signature _____

Christine Edwards

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

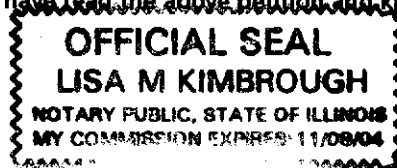
You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must watch you fill out this part of the form.

I, Christine Edwards, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Christine Edwards
(Signature)



Subscribed and sworn/affirmed to before me this 26 day of February, 19 2001

Lisa M. Kimbrough
Notary Public, Illinois

NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.